

The identification of critical success factors in the development of national ETDs programs

A literature review



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Introduction (1/2)

- ETDs programs are vital tools for accessing information resources
- Different factors may affect a national ETDs program; these factors may force a program to stop or they can lead that to a long-term viability
- Need to know the critical factors for a successful program
- There is a lack of knowledge of the critical success factors for ensuring successful implementation of national ETDs programs

Introduction (2/2)

“[CSFs are] the limited number of areas in which results, if they are satisfactory, will ensure successful competitive performance for the organization. They are the few key areas where “things must go right” for the business to flourish. If results in these areas are not adequate, the organization’s efforts for the period will be less than desired”

Methodology: Literature Review

1

- Research question: What are the success factors critical to the implementation of national ETDs programs?

2

- Searching for studies: through bibliographic databases (Library Science Database, Web of Science, Scopus, LISTA, and LISA) and ETDs symposiums' papers (820 records)

3

- Selecting studies: journal articles and book sections and conference papers (67 records)

4

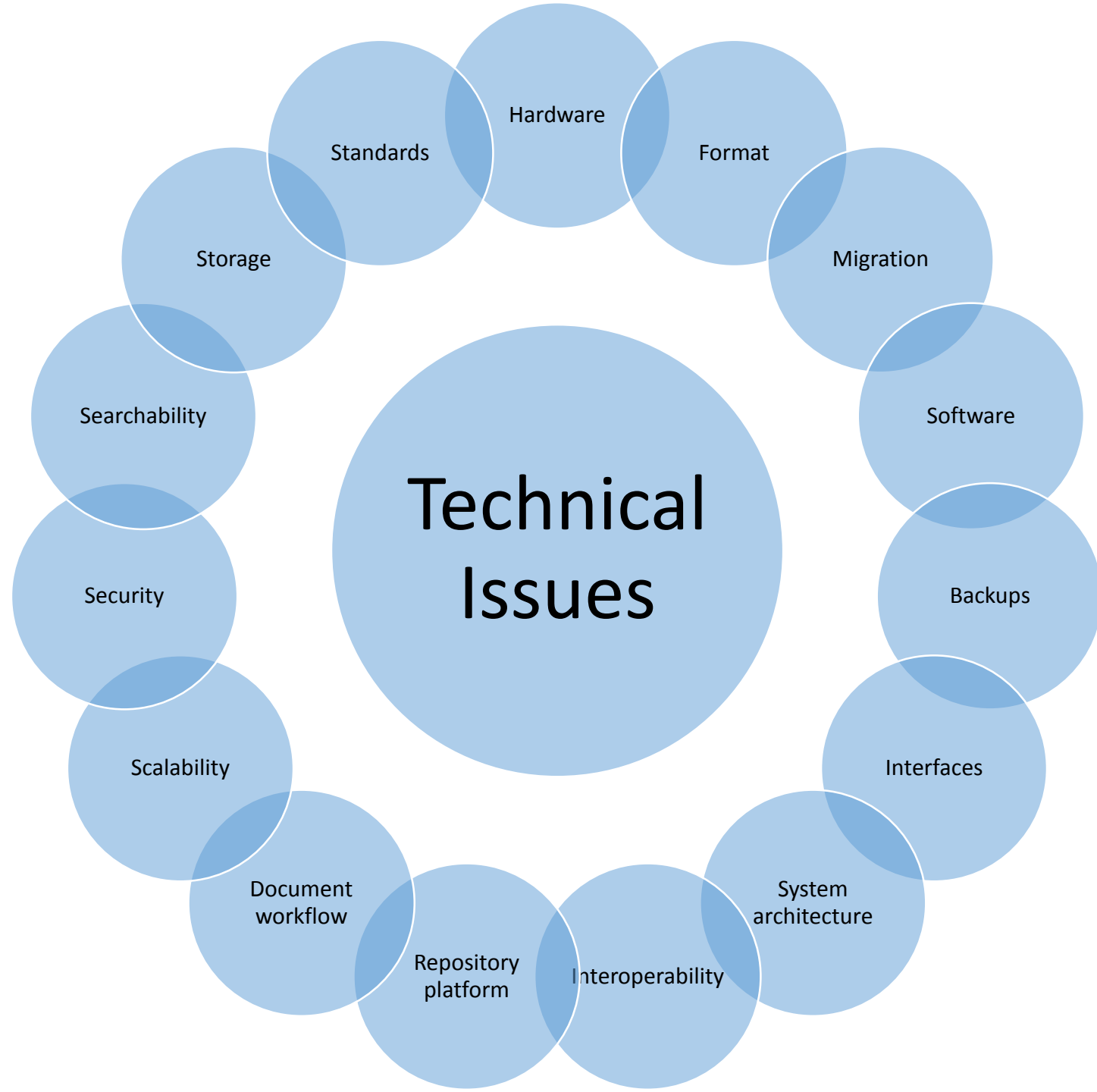
- Analyzing data: synthesizing the data using categorization schemes

5

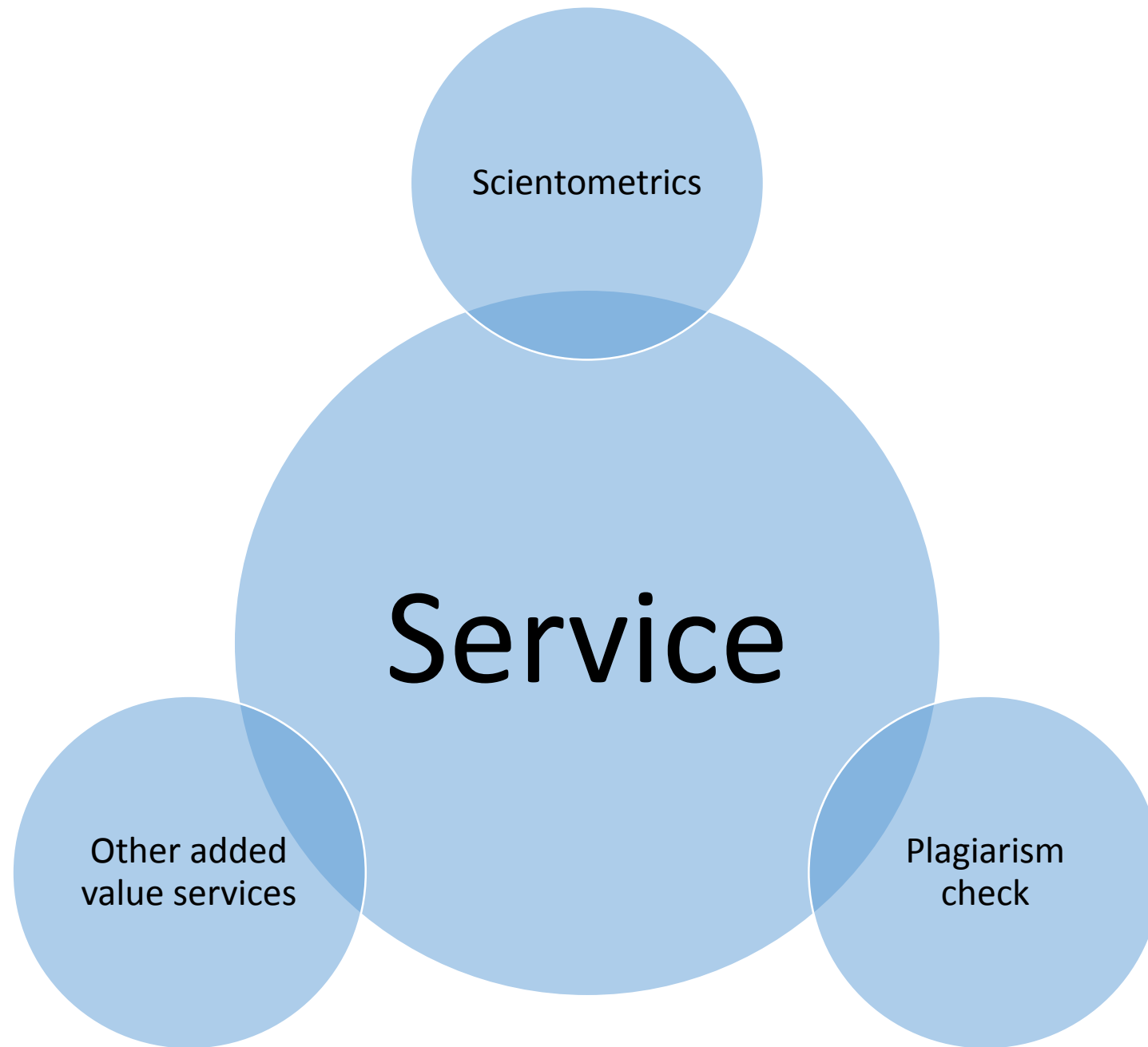
- Presenting and interpreting results: critical success factors are presented

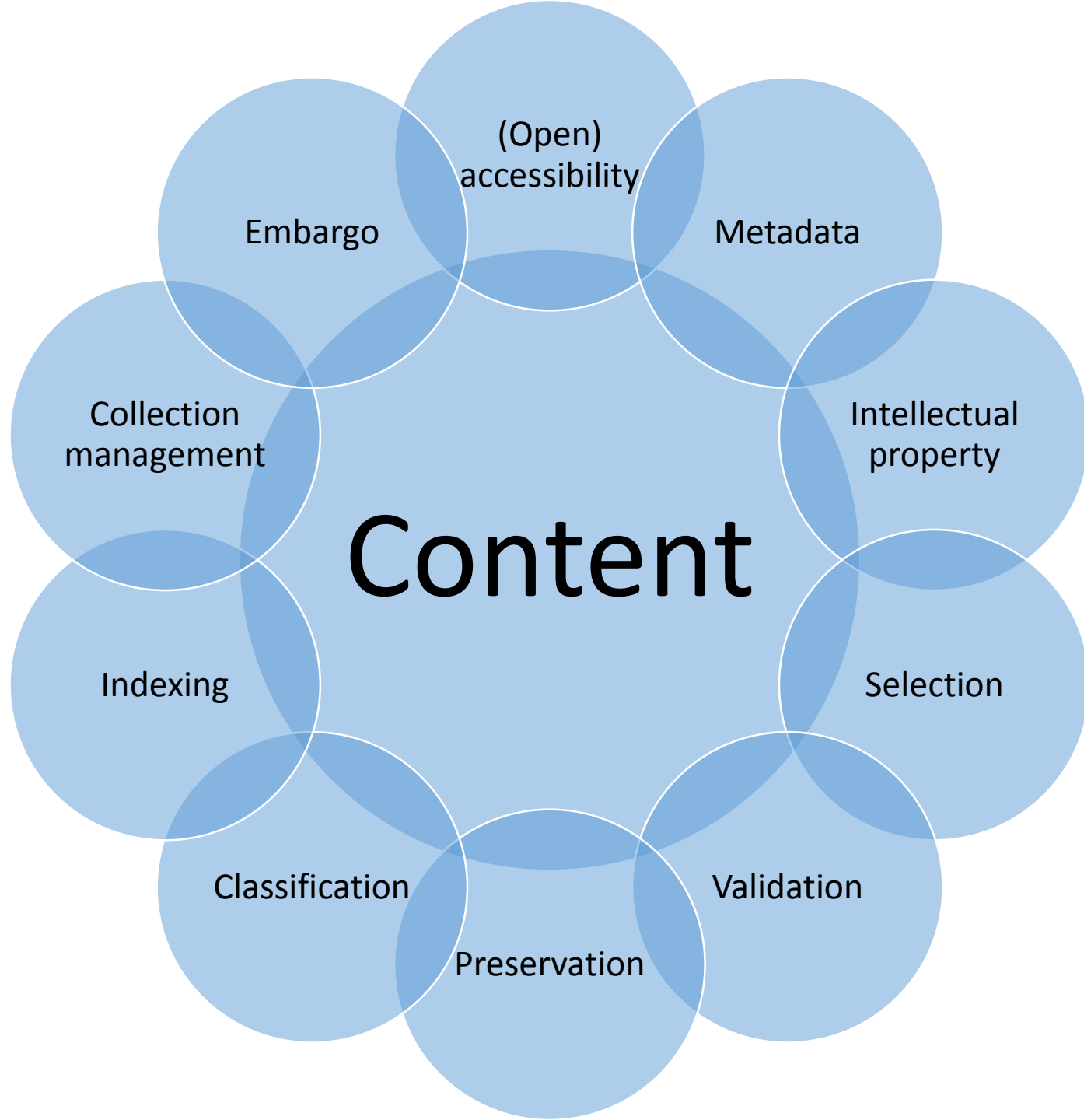
TESCO^{model}

Technical issues | Engagement | Service | Content | Organization and management











Conclusion

- Presenting TESCO model for the success of national ETDs programs
- The lessons drawn from this study help the ETDs researchers and practitioners in their implementation endeavor by building a structured framework of factors
- Prioritizing dimensions of TESCO model or various variables
- Need for further studies to test TESCO model

Thank you for your attention



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